

INTRUSION ALARM SERVICE AGREEMENTS



GarberConnect's Intrusion Alarm Service Agreements ensure your burglary alarm system is operating properly when you need it. Choose the plan that best fits your organization and receive our assurance your equipment works for you.

Service	None	Basic	Elite
Annual Test and Inspection	T&M	●	●
24-hour UL-listed Intrusion Monitoring	No discount	\$15% discount	●
Contact time in response to Emergency Call	8 hours	4 hours	1 hour
Contact time in response to non-Emergency Call	16 hours	8 hours	4 hours
Discounted Labor Rate for term of Agreement	No discount	15% discount	25% discount
Discount on all Alarm Parts and Equipment	No discount	15% discount	25% discount
Replace Defective Batteries	No discount	15% discount	●
Remote Programming, Training, & Support Discount	No discount	15% discount	●

GarberConnect Intrusion Alarm Service Agreements are an annual contract which either party may cancel within 30 days of contract renewal. Agreements are invoiced annually or quarterly, depending on customer's preference and can be paid by check, credit card, or ACH payment. Please contact your GarberConnect representative for more information.

Contact one of our Sales Professionals to receive your custom rate for a GarberConnect Intrusion Alarm Service Agreement.

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What can you expect from our Annual Maintenance Visit

Visual Inspection

1. Inquire with staff to see if there are any existing problems or questions.
2. Perform a visual inspection of all devices, equipment, and cabling (where accessible) for signs of damage.

Intrusion Alarm Panel

1. Verify all circuits are working and properly labeled.
2. Examine communication devices to ensure they are in working condition, send test signals to Central Station, and verify receipt of signals.
3. Test system power, batteries, switches, and fuses and replace as needed.

Devices & Equipment

1. Test each contact point and verify signal is received in alarm panel.
2. Evaluate condition of motion detectors and glass break sensors and ensure they are properly working.
3. Check that all devices correspond to the location and description per customer's specifications.

Training & Consultation

1. Provide training for staff members as requested.
2. Confirm remote monitoring services are working as expected, where applicable.
3. Complete Inspection Form and advise customer of any system faults and repairs required.



About our Intrusion Alarm Monitoring

GarberConnect is certified for servicing, testing and repairing intrusion alarm systems. We are also an authorized dealer for Quick Response Monitoring Alarm Center, an U.L. listed Central Station located in Cleveland, Ohio.

We know of no other monitoring provider in the region that offers "Contract Free" monitoring.

We offer competitive pricing and multiple account discounts for customers with more than one facility or various systems located on the same premises. Our monitoring services are billed quarterly or annual for your convenience. Contact our sales representative today!



GarberConnect is a leading partner in the Miami Valley and Columbus regions for Structured Cabling, Business Telephone systems, CCTV surveillance, Fire Alarm systems, Intrusion systems, and Fiber Optics.

Trusted, Responsive, Personal Service

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